

Guest reviews

See what your guest is saying about their stay! Read and reply to your property's first guest review.

[Click here](#) to see our reviews/replies policy.



Great news! We no longer allow guests to leave anonymous reviews



We know this was a pain point for many of our partners, and we worked to address it. From now on, all the reviews you receive will include the guest's name.

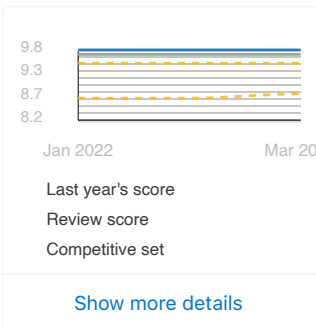
[Read more](#)

What do you think of this announcement?

9.8 based on 17 reviews

Overview **Your progress**

Your progress



Basic categories:

These are the most common aspects in every guest experience. They are rated by your guests and are independent from your overall review score.

Cleanliness	10	Facilities	9.9	Value for money	9.9
Location	9.4	Staff	10	Comfort	10

Additional categories:

These are the additional categories that could showcase your property's specialty to your potential customers. They are rated by your guests and are independent from your overall review score.

Room view	8.8	Bed rating	8.6
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Get deeper insights on the [Guest experience](#) page to learn how to improve your review score

Select a score:

- All review scores
- Superb: 9+ (16)
- Good: 7-9 (1)
- Average: 5-7 (0)
- Poor: 3-5 (0)
- Very poor: 1-3 (0)

All reviews

With comments

Without replies

Newest first



10

Pineosasso, it

6 Jan 2022

Reservation number [2484610382](#)

Basic categories

Staff	10	Cleanliness	10	Location	10
Facilities	10	Comfort	10	Value for money	10

Additional categories

Select a traveller type:

- All reviewers
- Business travellers (6)
- Couples (3)
- Families (7)
- Groups (1)
- Solo travellers (6)

Select a country:

All countries

Select a topic:



Balcony +

Bar +

Bed +

Cleanliness +

Coffee +

Hot +

Kids +

Kitchen +

Location +

Luggage +

Private +

Shower +

Show More

What's stopping some of your guests from having a great experience?

☹️ 17.6% of your guests are less happy than the others (3 reviews)

Learn more

Get an in-depth look at your review score

Bed rating 7.5

🗣️ Translated from Italian - [Show original](#)

😊 Very cozy house, very well furnished, with every comfort! With a nice view of the aqueduct. Suitable for families! Paul and the owner welcomed us in a very nice and nice way, they also gave us two gifts for the children and a bottle of Berlucchi! Highly recommended!

Reply

10 Tommaso, it

Reservation number 2718542623

1 Jan 2022

Basic categories ⓘ

Staff	10	Cleanliness	10	Location	7.5
Facilities	10	Comfort	10	Value for money	10

🗣️ Translated from Italian - [Show original](#)

Like at home

- 😊 Exceptional structure! It had all the comforts you can imagine! Fantastic and super welcoming owner. like being at home.
- ☹️ nothing

Reply

9.0 roberto, it

Reservation number 3205039822

2 Nov 2021

Basic categories ⓘ

Staff	10	Cleanliness	10	Location	7.5
Facilities	10	Comfort	10	Value for money	10

Additional categories ⓘ

Bed rating 7.5

10 Kim, ca

Reservation number 2823392552

30 Oct 2021

Basic categories ⓘ

Staff	10	Cleanliness	10	Location	10
Facilities	10	Comfort	10	Value for money	10

Perfect place for a week in northern Tuscany

- 😊 Paul's house was a lovely, warm haven in Barga old town. Besides being fully stocked for a week long stay, Paul had some welcome beverages and fruit waiting for us, which was so appreciated. The bed was so comfortable and there was no skimping on the quality of the sheets and towels. Paul was a wonderful, responsive host and we will certainly stay there again when next we are in Barga.
- ☹️ Nothing. Everything was wonderful.

Reply

10

Paolo Giovannetti, it

5 Sept 2021

Reservation number [3476157748](#)


Basic categories ⓘ

Staff 10 Cleanliness 10 Location 10

Facilities 10 Comfort 10 Value for money 10

Additional categories ⓘ

Bed rating 10

 Translated from Italian - [Show original](#)

FABULOUS area, there are many activities you can do with family

😊 Well-kept house, excellent for cleaning. The manager is very friendly and helpful. You feel more like a guest than a tourist.

Reply

10

Denis, it

30 Aug 2021

Reservation number [2840534633](#)

Basic categories ⓘ

Staff 10 Cleanliness 10 Location 7.5

Facilities 10 Comfort 10 Value for money 10

Additional categories ⓘ

Bed rating 7.5

10

Monica Agosti, it

23 Aug 2021

Reservation number [2722719130](#)


Basic categories ⓘ

Staff 10 Cleanliness 10 Location 10

Facilities 10 Comfort 10 Value for money 10

Additional categories ⓘ

Bed rating 10

 Translated from Italian - [Show original](#)

😊 Casa Luna is located in Barga Vecchia, at the beginning of the village, from which you can reach all the attractions, restaurants and places of interest on foot. Paul was lovely, always helpful and very kind. The cottage is independent and equipped with all the amenities you could wish for. It was a special stay. Thanks Paul, we will definitely be back!

Reply

10

Giulia, it

23 Aug 2021

Reservation number [2820973557](#)

Basic categories ⓘ

Staff 10 Cleanliness 10 Location 10

Facilities 10 Comfort 10 Value for money 10

Additional categories ⓘ

Bed rating 7.5

10

John, nl

13 Aug 2021

Reservation number [2937192646](#)

Basic categories ⓘ

Staff 10 Cleanliness 10 Location 10

Facilities 10 Comfort 10 Value for money 10

Additional categories ⓘ

Room view 10

 Translated from Dutch - [Show original](#)

😊 Location right in the centre of charming Barga with outdoor space! The cottage has no air conditioning, but is very cool by itself! Nice shower, clean but especially a super host with good tips and always accessible! Paul, thank you very much for a wonderful stay at Casa Luna!

😞 Everything was perfect. Only a dishwasher would have been nice.

[View your approved response](#)

9.0

Roddy, gb

14 Jun 2021

Reservation number [3632749714](#)

Basic categories ⓘ

Staff 10 Cleanliness 10 Location 10

Facilities 7.5 Comfort 10 Value for money 10

Additional categories ⓘ

Bed rating 10

What a beautiful house... great host, fantastic location, right in the town, lovely garden...

😊 We returned to Barga for our anniversary 25 years after honeymooning there and our Host could not have been more helpful or accommodating. What a beautiful house, in a fantastic location, right in the town but with a lovely garden with great views. The house had everything that we needed for 3 or 4 days of relaxation and sightseeing in the awesome Garfagnana mountains. The bars and restaurants in town are really lovely, some within a less than a minute's walk. Thank you again to our kind host - the best of Scottish hospitality in the heart of Italy. What more can I say...!

😞 Nothing...

[Reply](#)

10 **Alessia Beroldo, it**

9 Jan 2021


Reservation number [2601965465](#)

Basic categories ⓘ

Staff	10	Cleanliness	10	Location	10
Facilities	10	Comfort	10	Value for money	10

Additional categories ⓘ

Room view 7.5

 Translated from Italian - [Show original](#)

😊 Beautiful house, clean and welcoming. Unsatisfactory welcome, to be back as soon as possible.

[Reply](#)


10 **Ingeborg, it**

27 Sept 2020

Reservation number [3455273580](#)

Basic categories ⓘ

Staff	10	Cleanliness	10	Location	10
Facilities	10	Comfort	10	Value for money	10

 Translated from Italian - [Show original](#)

a beautiful weekend

😊 The well furnished apartment and the kind reception of the owner

[Reply](#)


10 **GIANNI, it**

14 Sept 2020

Reservation number [2183826282](#)

Basic categories ⓘ

Staff	10	Cleanliness	10	Location	10
Facilities	10	Comfort	10	Value for money	10

 Translated from Italian - [Show original](#)

😊 VERY BEAUTIFUL AND COZY APARTMENT - EXCELLENT QUALITY

[View your approved response](#)

10

carolina, it

6 Sept 2020

Reservation number [2352152912](#)

Basic categories ⓘ

Staff	10	Cleanliness	10	Location	10
Facilities	10	Comfort	10	Value for money	10

Translated from Italian - [Show original](#)

Short weekend in Barga

😊 Very cozy house, perfect for visiting Barga. Very clean and super nice owner

[View your approved response](#)

10

Filip, ae

3 Sept 2020

Reservation number [3217065072](#)

Basic categories ⓘ

Staff	10	Cleanliness	10	Location	10
Facilities	10	Comfort	10	Value for money	10

A great spot with garden in the middle of Barga

😊 Amazing location with views that are incredible. Wonderful with a garden in the middle of an old medieval town, and it was equipped with patio set, sun loungers etc. The house was very well equipped with everything we could have needed. The host had left us nice wine, beer and fresh fruit which was really appreciated as we could enjoy a beer while unpacking. The master bedroom was very comfortable with luxury bedding provided. a lovely well equipped en-suite too. Free internet and washing / drying facilities were also available. A wonderful stay in Barga in a beautiful home away from home.

😞 Cannot think of anything in particular

[View your approved response](#)

8.0

spartaco, it

22 Aug 2020

Reservation number [2721699223](#)

Basic categories ⓘ

Staff	10	Cleanliness	10	Location	7.5
Facilities	10	Comfort	10	Value for money	7.5

Translated from Italian - [Show original](#)

😊 We went to Barga for support and visit the Orrido di Botri, the mercury mine, the Grotta del Vento etc... The stay was really great and I would definitely stay there again. The manager also provided us with a bottle of prosecco which we really appreciated.

[View your approved response](#)

10


Peter, be

20 Aug 2020

Reservation number [2158301661](#)

Basic categories ⓘ

Staff	10	Cleanliness	10	Location	10
Facilities	10	Comfort	10	Value for money	10

 Translated from Dutch - [Show original](#)

Beautifully located, fully equipped casa in historic center with fantastic terrace and view!

😊 Beautifully located in the historic centre of Barga. The friendly owner was waiting for us and helped carry our luggage. Refrigerator was already filled upon arrival with beer, wine, butter, milk, and bread. Coffee and tea are provided. Very nicely decorated. Very good shower. Fantastic terrace with lounge. Very nice view of the surrounding mountains. Definitely a must!

[View your approved response](#)

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